

Service Information

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| ⊠HARDWARE | |
| SOFTWARE | |

Model: Network Multi PDL Printer Board-H1 **Network Printer Board-K1 Network Printer Board-F1**

Ref. No.: FF-T01-V1-000153-01

Date: June 4, 2002

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Location: System software

Subject: Releasing a Patch File (1-5B1W4.efi)

Reason:

A patch file is being released in response to a complaint from the field about the PCL used in the Network Multi PDL Printer Board-H1/Network Printer Board-K1 and the Network Printer Board-F1. The patch file is referred to as "1-5B1W4.efi," and it has been designed to correct "an increase in the count caused by double-sided printing of data for an odd number of pages."

Details:

An increase in the counter occurs when data for an odd number of pages is printed in double-sided mode using the PCL used in the Network Multi PDL Printer Network-H1/Network Printer-K1 or the Network Pinter-F1.

For instance, if data of 5 pages is printed using the PCL in double-sided mode, the counter indicates an increase of 6 (pages).

To correct the fault, patch file 1-5B1W4.efi is being released.

Points to Note When

Servicing:

The patch file is effective for v2.1 of the system software. If the existing system is earlier than v2.1, be sure to upgrade it to v2.1 before installing the patch file.

Servicing Work:

This patch file must be installed through the LCD 'Install Software' option, following the same routine as used for system software installation.

- 1. Connecting the PDL Board and the PC installed PDL Downloader.
- 2. Turn on the main power switch and the control panel switch; immediately thereafter, press the options key.

- 3. When the message "Do you want to go to setup?" has appeared, pressed the Yes key without delay.
- 4. Select "Install Software" on the Start-up screen
- 5. Select the Yes key, and press the OK key.
- 6. When the message "Please copy installation software to parallel port" has appeared, Download "1-5B1W4.efi" from PDL Downloader.
- 7. When download ends, the following message appears on the LCD: "Software installation completed." In response, press the OK key.
- 8. When the Start-up screen has appeared, select "Start system".
- 9. When the message "Reboot is required after installation" has appeared, press the OK key so that the host machine will automatically re-start.
- 10. After the PDL Board has restarted, please wait until the server goes to idle. Print a configuration page to verify that the "1-5B1W4.efi" has been correctly installed.
 - The Update Information should contain the patch number "1-5B1W4".